W.W. Wood Products Limited Warranty – Eclipse Cabinetry

W.W. Wood Products, Inc. (“we” or “us”) warrants to the original consumer purchaser (“you”) that our finished and/or laminated Eclipse cabinetry (the “Cabinetry”) will be free from defects in materials and workmanship under normal residential usage for ten (10) years at the Cabinetry’s original site of installation, subject to the terms, exclusions, and conditions below.

This warranty covers only products manufactured by us. This warranty does not cover Cabinetry that is ordered and manufactured unfinished. This warranty does not cover third-party accessories (including, but not limited to, trash roll-outs, pull out spice racks, and mechanical or electrical items such as ventilator power units) that are shipped with our Cabinetry.

This warranty is not transferable. A dated receipt as proof of purchase is required to obtain the benefits from this warranty. This warranty is only applicable to our Cabinetry used in residential applications within the contiguous United States, and excludes all industrial, commercial, and business usage, and any usage outside the contiguous United States. Should defects in material or workmanship be shown to exist in our Cabinetry, we, at our sole discretion, will repair or replace any such defective product covered by this warranty.

This warranty does not cover deterioration due to normal wear and tear, misuse, abuse, accident, neglect, alteration, mishandling, improper installation, improper storage, failure to provide reasonable and necessary maintenance, excessive water causing damage to the wood, joints, or finishes, fluctuations in temperature (below 60ºF or above 90ºF) or humidity (below 30% or above 55%), damage from flood, fire, earthquake, tornado, or other acts of nature, or from any source or occurrences beyond our control. This warranty shall be voided by failure to store, install and keep the Cabinetry in a self-contained environment that maintains these year-round environmental controls.

Wood, as well as the finishes and laminates, vary in color and characteristics and will exhibit changes as they age and from normal wear. For example, painted face frames, doors, drawer fronts and other painted products may have visible cracking around joint areas as wood expands and contracts with changes in humidity and temperature. We utilize both solid and veneered wood materials in our products. Due to normal variations in the density and graining of wood itself, the same stain applied to another piece of the same wood species may result in a somewhat different appearance. Further, wood may darken or lighten with time. Light (both natural and man-made), smoke, grease/oils, household cleaners, or other environmental conditions will also affect the color of Cabinetry over time. Additionally, exposure to abrasive chemicals or solvents can cause the finish to fail. All of these occurrences are considered to be the nature of the materials and are not covered under this warranty.

Repair or replacement is contingent upon the current product offerings and construction within our product line at the time of the warranty claim. As such, we reserve the right to replace affected components with a component that is of a similar and comparable style within our current product line. If components are replaced, we cannot guarantee that the finish of these replacements will exactly match the finish and appearance of the original components.

To the extent permitted by the law of the United States or any state, we make no other warranty of any kind—express or implied. Any applicable implied warranties are limited to the duration of this limited express warranty. **THIS WARRANTY DOES NOT COVER, AND WE WILL NOT BE LIABLE FOR, ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING, BUT NOT LIMITED TO**, any shipping costs, removal or installation costs, loss of time, loss of use, loss of revenues).

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. To the extent any state or federal law does not permit any limitations or conditions contained in this warranty, all other limitations or conditions in this warranty shall be in full force and effect.

To file a warranty claim request, contact the place of business where you originally purchased the product and provide it with a copy of your dated proof of purchase. The original seller will obtain information from you to complete a warranty request and forward the request in writing to us. If you experience difficulty in obtaining assistance from the seller, please provide your information, the nature of the defect, and a copy of your dated proof of purchase to: W.W. Wood Products, Inc., P.O. Box 50, Dudley, MO 63936, Attn: Warranty Department. We may, at our sole discretion, require the product to be returned for inspection, with transportation charges prepaid by you, prior to honoring a claim. Any lawsuits related to this warranty must be heard in state or federal courts of competent jurisdiction covering the County in which our headquarters is located: which is Stoddard County, Missouri.

Effective October 20, 2022